

## Bernie Quintero Testimonials

“Bernie is the very best at conducting an assessment of appropriate documentation, staff skill sets and potentials; she provides an instructive analysis and communicates clearly and concisely essential harsh truths, bitter realities and well conceived management by objectives solutions to address all opportunities for improvements and enhancements for organizational health.”

—Jamesina E. Henderson  
Chief Executive Officer, T.H.E. Clinic, Los Angeles

“Bernie has been a great support to us on several projects that required help to structure a process and harness ideas into a linear format. Her attention to detail enabled us to ask the right questions and fill in blanks that could have been perceived as holes in a project presentation. She is focused, thorough and committed.

“Additionally, Bernie is a delight to work with from a personal perspective!”

—Faye Potts, President  
Alliance for Healthcare Consulting

“Not only is Bernie a pleasure to work with, but she works tirelessly to get the job done and done right. Bernie never misses a deadline, and in fact, she ensures that everyone involved in the project meets timelines as well. She’s a stickler for detail and accuracy, and consistently produces above-excellent results.”

—A Senior Manager in a large California HMO

“Passionate, a true gem, a motivating force...When Bernie Quintero of QK Consulting came to PCSD in 1998, she was an angel sent from heaven. She took PCSD under her wing, told us what needed to be accomplished to become NCQA compliant and taught us along the way with her professionalism, friendship, and passion. She was such a breath of fresh air in the midst of a daunting task. She made it seem fun, achievable and rewarding. PCSD today continues to follow Bernie’s template for success and achieve high marks based on her ground work. She is the BEST!”

—Kristi K. Romero  
Chief Operating Officer  
Psychiatric Centers at San Diego (PCSD)